A background for national quality policies in health systems / by Charles D. Shaw and Isuf Kalo

Abstract
The improvement of quality is, for most countries, central to the reform of health systems and service delivery. All countries face challenges to ensure access, equity, safety and participation of patients, and to develop skills, technology and evidence-based medicine within available resources. The first part of this document outlines some of the values, forms and concepts which affect national approaches, together with the international influences of the Council of Europe, European Union and the WHO Regional Office. The second part offers a framework and principles for a national quality strategy. This gives examples of policy, organization, methods and resources which have been applied to the institutionalisation of quality by Member States. The appendices include a summary of recommendations from expert advisers on behalf of the Council of Europe and of WHO Europe. There is also a self-assessment tool to help identify existing mechanisms and future opportunities for quality improvements, as well as references to relevant publications and websites.

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27ª Asamblea Mundial de la Salud, Ginebra, 7-23 de mayo de 1974: parte I: resoluciones y decisiones: anexos
Asamblea Mundial de la Salud, 27 (1974)
Background Quality care in health facilities is critical for a sustainable health insurance system because of its influence on clients’ decisions to participate in health insurance and utilize health services. Exploration of the different dimensions of healthcare quality and their associations will help determine more effective quality improvement interventions and health insurance sustainability strategies, especially in resource constrained countries in Africa where universal access to good quality care remains a challenge. Comparison of Perceived and Technical Healthcare Quality in Primary Health Facilities: Implications for a Sustainable National Health Insurance Scheme in Ghana. Robert Kaba Alhassan , * E-mail: arkabason@gmail.com.